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## INSIDE THIS ISSUE

**Pg. 2**

Sustainability

**Pg. 3**

Employee of the Month

**Pg. 4**

Aqueous Ozone System

**Pg. 5**

Case Study

**Pg. 6**

Winning Contracts

## The Months in Review

We are fully in the swing of 2023, taking on new contracts, welcoming new team members, and celebrating re-accreditations. We know many companies like to kick off spring with a deep clean. We have been busy over the Easter Holidays looking after a number of our school contracts, providing thorough deep cleaning to welcome the students back.

In this issue we are looking at our sustainability promise, environmentally beneficial cleaning, as well as congratulating some of our outstanding employees and putting a focus on one of our clients.

We would like to include your good news stories and comments in our next issue. Please send us details of achievements, feedback, or news items for inclusion in the next newsletter.

Please email: [tmackenzie@thepcsgroup.co.uk](mailto:tmackenzie@thepcsgroup.co.uk)



## Sustainability

Sustainability in cleaning is becoming increasingly important as people become more aware of the impact that cleaning products can have on the environment. Many cleaning products contain harmful chemicals that can pollute the air and water, and contribute to climate change. To address this issue, PCS are now offering eco-friendly cleaning products that are made from natural, renewable resources, with the added benefit of being biodegradable. These products are just as effective as traditional cleaning products, and in some cases more effective. However they are much safer for the environment. We are also adopting sustainable practices such as using energy-efficient equipment and reducing water usage. Overall, sustainability in cleaning is an important issue that we are keeping at the front of our practices.

## Green Solutions

We have long been conscious of the impact cleaning waste has on the environment. In order to reduce the waste we produce, we are increasing the amount of reusable consumables we use on site. Microfiber washable cloths, instead of paper towels. Removable and washable mop heads, instead of disposable.

Water recyclers are also being installed on select units to filter water used during cleaning, so it can be used for another cycle.

There are many green solutions to cleaning that are effective and environmentally friendly. By utilising these at our client sites we can reduce our impact on the environment while still providing a clean and healthy work space.



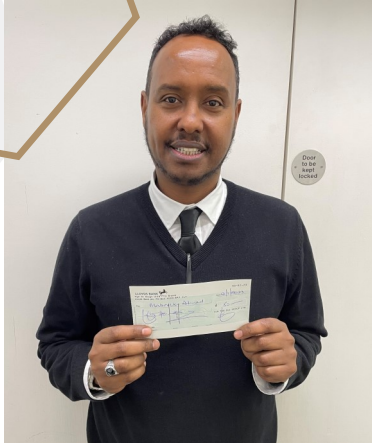
## Waste Management

Proper waste disposal not only ensures a clean and hygienic environment but also aids in reducing the environmental impact of the waste generated. Our waste management system ensures operatives handle waste generated by clients in the most effective manner.

Through segregation into categories such as recyclable, non-recyclable, hazardous, and organic, we can aid in the reduction of landfill waste, increase recycling, and reduce contamination. All while ensuring waste is disposed of in compliance with local regulations.

## EMPLOYEE OF THE MONTH

We continue to be proud of the dedication shown by our supervisors and operatives, in the delivery of service, dedication to their roles, appreciation of their teams, and determination to provide a high level service to our clients.



We would like to offer our thanks and congratulations to one of our security officers: Mubarak Ahmed. They have been awarded Employee of the month in January, for their enhanced commitment through the busiest periods at Bonhams, New Bond Street. They helped us out greatly by covering shifts through the Christmas period, when other officers were on leave.

Thank you for all your hard work, Mubarak!

Ram has been working at Lockheed for 15 years, has served under three different companies, and has seen a lot of changes in service delivery.

Ram was awarded the Celebrity Coin in recognition to the hard work and significant contribution given to the areas Ram currently works in.

It is once again a Pleasure to see what we do is recognised by Lockheed.

Well done Ram!



## Feedback from our clients:



I just wanted to let you know, I had Galyna and Iryna help me the other day with cleaning one of our storage rooms. They did such an amazing job and really helped us clean everything and they did it all so quickly as well.

Ade is also doing such a great job they are so helpful. We really have such a strong team.

Please pass on again to them all our thanks. We truly appreciate their hard work.

Amelia Ellis—FOH, Facilities, Health and Safety Manager, Hult International Business School



# Aqueous Ozone System

Since the pandemic we have had many opportunities to use our Aqueous Ozone System, to great effect. This system is environmentally sustainable, which almost completely eradicates the use of chemical products used for cleaning.

Aqueous Ozone is a strong oxidizer proven to effectively destroy germs, bacteria, viruses, and contaminants on surfaces. Tap water contains varying types and amounts of minerals in the water. These minerals affect the performance of aqueous ozone. Our fill stations turn Oxygen (O<sub>2</sub>) from the air safely into Aqueous Ozone (O<sub>3</sub>). The Aqueous Ozone is then infused into ordinary cold tap water. The extra oxygen atom attacks and completely destroys contaminants. During the cleaning process After complete oxidation, the solution safely reverts back to water and (O<sub>2</sub>) and can be disposed of safely.

## Where can it be used?

It can be used anywhere you would normally use a cleaning solution. It is effective on glass, table tops, mirrors, and touch points as it is on walls, hard floors, and carpets. As it can be used in spray bottles, carpet cleaners, and floor scrubbers it is versatile for any environment.

## How effective is it?

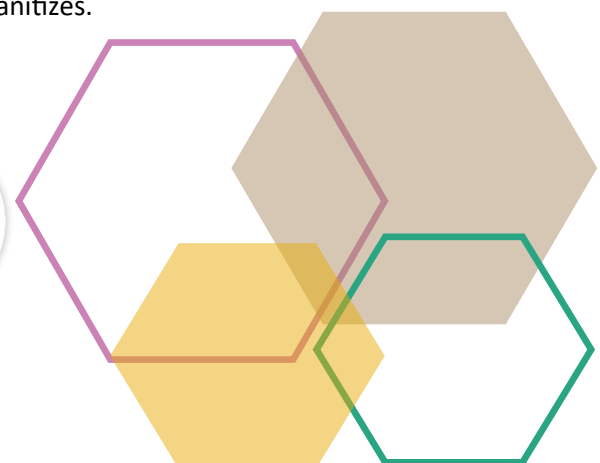
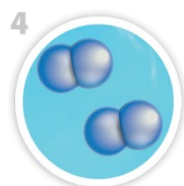
Studies have concluded that it has a cleaning power which is comparable to hospital-grade disinfectants. Our Aqueous Ozone System has been competently tested against an extensive range of bacteria and virus strains.

## Benefits:

- Eliminates germs, odours, stains, mould, and mildew.
- Quickly kills viruses and bacteria including E.coli, Salmonella, MRSA and more.
- Safe and effective with no toxins, carcinogens, or chemical residue.
- Converts safely back to tap water and oxygen. PCS are available for consultation with regards to the installation of this system.

This innovation will provide a safer environment as well as financial benefits.

1. Inside the lotus® unit, oxygen from the air is safely turned into ozone then infused into ordinary tap water.
2. The ozone is attracted to germs, stains and bacteria.
3. Harmless to people, the ozone quickly attacks and eliminates contaminants it comes in contact with.
4. Only pure oxygen and water remain after the ozone cleans and sanitizes.



## CASE STUDY

### The Primary First Trust

The Primary First Trust celebrates and nurtures the diversity and distinctiveness of its partner schools. They are a growing network of 10 individual primaries across Bexley, Gravesham and Medway. All are at different points in their journey - each with a unique context, considerable strengths and specific opportunities.

8 schools in The Trust went to tender in early 2021, and we started our contract with them in April 2021. We provide cleaning services for them over 5 days a week during term time, covering general daily cleaning and lettings outside of school hours. Non-term time cleaning is provided by a pre-planned roster of compressed hours. We successfully started the contract with a smooth TUPE process. Operatives were guided through every stage of the transfer, to ensure full relay of information, and to distil confidence. We ensure our operatives are provided with all the information necessary to make informed decisions regarding the transfer of employment during this time. Members of our senior management team are always on hand to respond to calls or emails the operatives may have regarding contracts of pensions.



The operatives we supply to the schools include a mix of day cleaners, evening cleaners, and weekend cleaners. We have been able to provide specialist cleaning to areas in need to greater care— such as hall floors. The Contract Manager who oversees all sites is well versed in maintaining communication and order between the schools. Bringing operatives together to provide additional hours when one school has reduced numbers due to sickness. Or sharing resources in the event of an emergency. The Contract Manager has successfully brought all schools together to work in harmony and has created a sense of team across all sites.

We introduced our Aroma Care range of cleaning products to these sites. They use abio-enzyme to produce a thorough clean without the use of harsh chemicals. This range has a low carbon footprint, comes in recyclable or reusable containers, and is certifies as pet safe. We have used these products in a number of our schools to great effect, including special needs schools, and have always received positive feedback.

#### Services Provided:

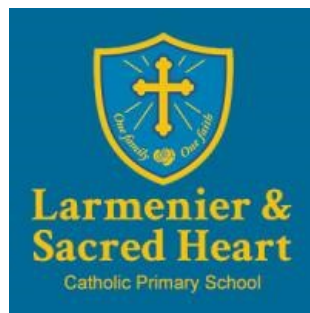
- Term Time Cleaning
- Non-Term Time Cleaning
- Consumables Supply
- High Cleaning
- Adhoc Works
- Key Holding



# Welcome to our new and renewed awards

A huge welcome to The PCS Community, to the new clients who have joined us over the last few months.

We hope that you are all experiencing exceptional levels of service, and we look forward to working with you, and introducing you to new innovations, for many years.



**Embassy of Belgium**

