

July 2021

# INSIDE THIS ISSUE



## PG. 2

Return to the Office

---

## PG. 3

UV-C Light Cleaning  
The Arts

---

## PG. 4

Client Feedback  
Employee of the Month

---

## PG. 6

Cleaning, Disinfection, and  
Ventilation

---

## PG. 7

New Awards

## THE MONTHS IN REVIEW

Since our last Newsletter it feels like so much has changed in the great wide world. We are in a better place to spend time with our families and loved ones, we are able to return to offices and places of work, and the majority of outside events are starting up again. This summer is set to be a lot more eventful than last year, and we look forward to enjoying the sunshine and spending a lot more time getting out and about!

While we are all heading out more than before, we are finding ourselves increasingly aware of the environment we find ourselves in. You may be in shopping centres and be more aware of cleaners working hard during the day, or drive by offices and see the lights on while operatives work in the evenings. With the increasing number of people visiting communal spaces and returning to offices our staff are working tirelessly, day and night, to enable you to have the safest environment to work, relax, or study in.

# The great return to offices has begun!

The PCS Group would like to offer you a cost-effective way of opening up your offices, enabling you to provide your staff with the peace of mind that they are returning to a hygienic and safe environment.

Over the past 18 months we have processed and developed protocols to ensure we are able to deliver a required level of sanitation, in a very cost-effective way. In addition to conventional cleaning methods, we also employ fogging with a virucidal and UV light exposure to ensure we kill 99.9% of all known viruses.



In addition to offering the mentioned sanitisation cleans, The PCS Group will provide you with a cost-free proposal to maintain your office at a competitive rate but without compromise.



For more information and a quotation for any of your cleaning and office consumables please contact us at the following address or call today for details of all the special "Return to Work Offers"

Follow [this link](#) for more information about the services we offer. Or view [this document](#) for more information regarding our deep cleaning.

## Return to work offers

- ❖ 20% discount on all COVID deep cleaning until the end of October 2021.
- ❖ Sign up with the PCs group for your regular cleaning service and get a free COVID deep clean for your entire office.
- ❖ Huge discounts now available on our COVID consumables and other office necessities.



# UV-C LIGHT CLEANING

## DISINFECTION FROM COVID-19 AND 99.9% OF ALL SURFACE BACTERIA

The challenge of making public areas and offices safe for the return of staff and visitors is one that has gained huge media attention over recent months.

Now, the race is on to present a clean, safe environment for the summer rush. Whilst social distancing measures go some way towards assuaging concerns, everyone wants to be totally convinced that areas are ready.

The use of UV light as a means of eradicating COVID is slowly entering the public-consciousness. In fact, UV light as a form of disinfectant isn't an entirely new premise, especially in hospitals worldwide. UV disinfectant machines have been on the rise in recent years. Their most common use is to disinfect rooms that patients with particularly contagious diseases have been occupying. It's not all too surprising, then, that people are beginning to wonder whether UV light could work in other environments

**Our 36W UV-C lamp is able to effectively kill micro-organisms within an area of 15m<sup>2</sup>.**

These highly effective lamps are recommended for use in healthcare facilities, doctor's surgeries, residential care homes, convenience stores, public and private transport, petrol stations, courier companies, public administration, educational establishments, and even within private homes.



## THE ARTS

### A STEADY RETURN

With the roadmap out of lockdown in full swing, we are seeing many entertainment venues back up and running. While they are not yet at full capacity we are, at least, finally able to see a return of The Arts to stages across the country.

While lockdown had a major impact on many sectors, The Arts was able to continue in new capacities such as online viewings of theatre productions, living-room concerts, and even popular artists recording music videos from their homes.

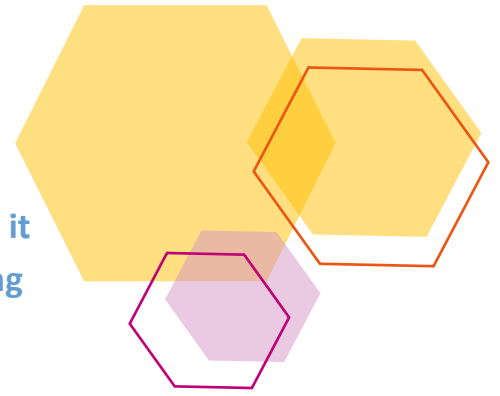
We welcome the return of venues being able to open their doors to patrons, even if at limited capacity. The PCS Group are available to provide deep-cleaning services and COVID precautions to enable peace of mind for everyone during, and after, performances.



# CLIENT FEEDBACK

We continue to be so proud of our employees and the dedication they have shown over the last few months. While it is great to have feedback from your manager that you're doing well, it is even better to receive feedback from a client!

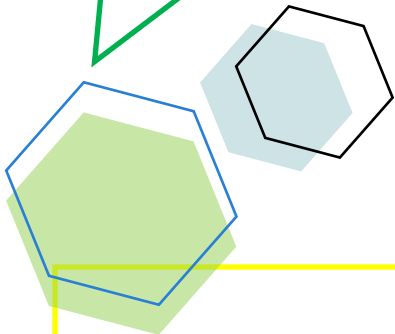
Please see below some of the amazing sentiments that have been made about our staff over the last few months:



"Gosia, Ula and Ana are excellent professionals, and they consistently go above and beyond our requests to make sure that the campus is in a pristine condition. We could not have achieved this quality of service to students and staff without them!"

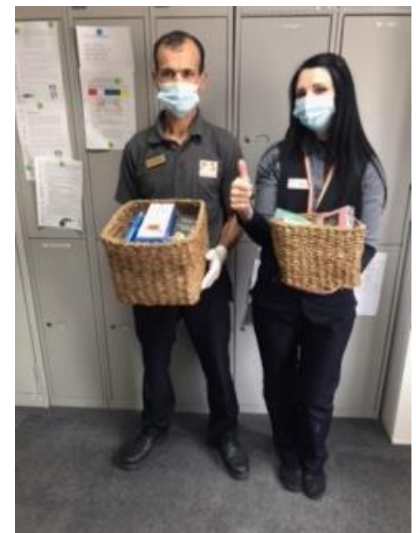
**Emilce Longo- Hult International Business School**

*"Housekeeping colleagues keep the building immaculate, and you can see them cleaning all day long. We all now have a heightened understanding of the importance of good hygiene, and it is not possible to overstate the role of our housekeeping staff in ensuring that 12ES is a safe place to work. They have arguably, actually I would say inarguably, the most important job at the FCA at the moment, and I would like to thank them very much for doing such an excellent job. Thanks to their hard work over the last year, 12ES has sometimes felt like the safest place in England from a Covid perspective. Also, whenever I bump into housekeeping colleagues in the kitchens and other communal areas, they are always so friendly and polite, which helps to create a pleasant atmosphere."* **Tina Archer- FCA**



"Jose and Malwina have gone above and beyond in the service they have provided to the client floor. They have supported the Front of House team with catering support over the last 6 months and their help has been very much appreciated. They have been truly amazing and we are very appreciative of their support"

**Lorraine Frawley- Baker Mckenzie**



# Employee of the Month

Of all our wonderful employees, one has stood out through their hard work and constant positive attitude. Many Congratulations to Javier Diossa for being June's Employee of the Month!

Here are some of the amazing pieces of feedback we have had for Javier:

"Javier is an amazing support- so reliable and just gets it!"

"He is so keen to get on"

"Javier is very proactive and Alejandro likes gardening, so they have been helping already a lot with the greens"

"Javier helped with arranging additional deep clean within the hours, both in NBS and KB. Great team effort, thank you!"

"In May he worked especially hard as the month was exceptionally busy- some days staying till midnight on duty."

"Javier has proven to be the right person in the right place. He is helpful, attentive, and proactive on site."

## Magda Horczynska, Contract Manager for The PCS Group, has this to say:

A year ago we were awarded with the contract with **Bonhams 1793 Ltd.** for cleaning and security service.

Bonhams 1793 Ltd. is an international auction house and one of the world's oldest and largest auctioneers of fine art and antiques – and as you can guess PCS top priority Client.

We TUPE'd over fantastic team of cleaners and housekeepers with Javier – main Housekeeper, Alexis – Supervisor and Housekeeper – both in New Bond Street buildings, and Ervin – Supervisor and Housekeeper in Knightsbridge site. All of them appreciate the Client and special place where they work.

Our team of cleaners: Katia, Alejandro, Paula, Luisa, Martha, Luz and Maria Julia are truly amazing: hardworking and reliable but the star of the team is Javier who always goes above and beyond and deliver excellent service.

Javier has been nominated by me for the employee of the month and he will be awarded in July during breakfast with employees (that's a story for another newsletter).

## A big shoutout to the team at Bonhams Ltd: Katia, Alejandro, Javier, and Alexis!



If you have some feedback about any member of the team, or services you have received, please let your Contract Manager know and we can showcase the wonderful team members in our next newsletter!

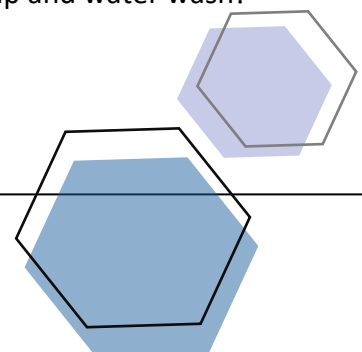
# CLEANING, DISINFECTION, AND VENTILATION

With all the information that has been made public recently, it can be hard to keep track on what we can do to keep our environments, staff, students, and visitors safe.

Below we have compiled some of the updated information from The CDC you should remember between visits from your cleaning operatives.



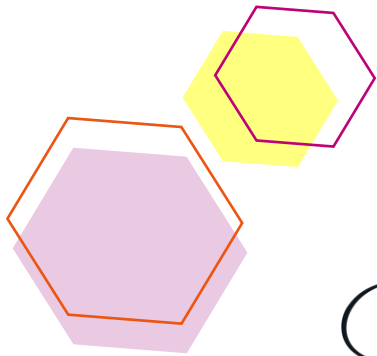
- Always follow the standard practices and appropriate regulations specific to your type of facility.
- Clean with products containing soap or detergent to reduce germs and remove contaminants.
- Use of Personal Protective Equipment where appropriate
- Wash your hands with soap and water, for at least 20 seconds.
- Do not use hand sanitizer more than 3 time consecutively- time for a soap and water wash!
- Put wipeable covers over electronics such as computer keyboards
- Open windows or external doors to increase ventilation
- Use fans to increase the effectiveness of open windows



# WELCOME TO OUR NEW AWARDS

With COVID- 19 we have found ourselves in a unique position to be able to expand our services and welcome more clients to the PCS Group.

We hope that you are all experiencing exceptional levels of service, and we look forward to working with you, and introducing you to new innovations, for many years



# Bonhams



## SOUTHFIELDS ACADEMY



ABERCORN  
SCHOOL  
Est. 1987



# LEWIS SILKIN

