

QUALITY POLICY

Quality Assurance

The PCS Group is BS EN ISO 9001 accredited by approving body ISOQAR (in addition to ISO 14001/ ISO 45001; Environmental/ Health & Safety accreditations).

It is the policy of the PCS Group Ltd, to provide its customers with excellent products and services and to meet our contractual specifications and requirements. It is also the policy of the company to ensure that all services are executed throughout in a manner that sets and maintains a level of quality and service consistent with the requirements and expectations of our customers. To achieve this objective, it is essential that our Quality Management System be maintained to ensure its effectiveness and the procedures and practices outlined are there for that purpose and to satisfy the requirements of BS EN ISO 9001:2015.

This Policy has the full support of the Management team and, together with the supporting procedures, ensures that activities are controlled in a manner compatible with achieving required service levels and obligations effectively.

This policy provides a framework for establishing and reviewing quality objectives, and also includes a commitment to comply with requirements e.g. customer, statutory and regulatory and to continually improve the effectiveness of the quality management system.

This QMS is to help provide confidence to our customers and therefore the implementation and communication of the quality policy is essential to all our employees, sub-contractors and any interested party.

Copies of both the Quality Manual and the Procedures are available for customers to read at any time. We shall review this policy regularly to ensure its continued suitability and in line with our commitment to continual improvement.



Gary Lawley-Operations Director

Last revised: 3rd March 2020



Cert No. 11012
ISO14001
ISO9001
ISO 45001

