



NEWSLETTER

DECEMBER 2011

by Kayleigh Gibson, Sustainability Coordinator

MERRY CHRISTMAS!

As Christmas 2011 approaches, PCS staff are working extra hard to bring in that extra cash... This edition focuses on the employees that have been working hard to achieve the Employee of the Month status along with that lovely £50 cash bonus over the past couple of months.



The Financial services Authority occupies two buildings in Canary Wharf: 25 The North Colonnade and five floors of 1 Canada Square – a total of just over 55,000 sq metres. The offices are open 24 hours per day, and include its own restaurants and gym.

The cleaning is likewise around the clock, with the core of the cleaning delivered through the night supplemented by a day time housekeeping service team and a full-time contract manager working alongside and as part of the Facilities Management team. The client has high expectations and this is achieved through training, supervision, management support and a rigorous daily inspection schedule. PCS were successful winning this contract by a clear demonstration of its Management Systems and customer service commitment, and in particular an innovative approach to service delivery and the environmental concerns.

At PCS we already reward staff a £50 cash bonus for their hard working efforts on a monthly basis, but one of the contract innovations we agreed with the FSA was to run its own in-house Employee Reward scheme to help motivate its 34 full-time staff. Overleaf you will find the details of the last 3 employees of the month for August, September and October 2011.

EXCLUSIVE XMAS OFFER Would you recommend us to new clients? **FREE** Box of Thorntons Favourites when we go in to quote for new cleaning contracts. Contact Kayleigh Gibson for more information. *One per client only.*



OFFICE INSIDER

The blushing bride Elaine Hill, our very own Business Development Manager (pictured right) tied the knot with her old man Steve this August and as you can see, the wedding was just like Elaine – fun and eccentric with a few wobblers! In this case the wobblers you can see on the far right include Tina Storer, Joanna Bobowska, Zoe Stafford and Lenka Koubelova – all shaking a leg to the Conga! I am pleased to report that the bride and groom are still very happy in love!



EMPLOYEE ACHIEVEMENT



And here they are! If you would like to nominate your cleaner for the Employee of the Month, please let your Contract Manager or Supervisor know – or alternatively use the contact details at the end of this Newsletter!

Issa Ibou Barry

Very dedicated to his work and has a helpful and good attitude and is hard working. Lee Williamson (FSA Facilities Manager) says: "Issa thoroughly deserves this award; his commitment and

dedication when working at the FSA is very impressive. Issa has worked at the FSA since January 2010.

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Yaw Quarshie

Nominated for his hard work, attitude and most importantly for his tremendous record of finding valuable items and returning them to security to be reunited with their owners. Lee Williamson (FSA Facilities Manager) says: "Handing in so many items in to our Security team, Yaw's integrity cannot be questioned; I am

glad to see him receive this award not only for his honesty, but also for his continual efforts when working here at the FSA." Yaw has worked 4 years at the FSA.

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Abdarahman Kamara

He has a good attitude, is hard working and helpful! Lee Williamson says: "Abdarahmane has an excellent approach to the way he carries out his work; his efforts, willingness to help and good attitude



Lula Araya Yoahhnes

Lula works in Highgate School's Sports Centre for 20 hours per week Monday to Friday. Her work and great attitude was recognised by one of the parents whose child attends the School. She was so impressed by Lula's work that she



Are greatly appreciated... Well done!". Abdarahman has worked at the FSA since August 2007 – that's just over 4 years of dedication to the contact.

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asked her which cleaning company she works for. The Parent also happened to be the Director of Le College Francais Billingue De Londres in Kentish Town. Shortly after she contacted PCS and invited us to tender which PCS won and which is currently managed by Sylwia Pietrasz.



In our May edition of the Newsletter we looked at **Michael Taiwo** – PCS Security Guard for City & Islington College – who won an employee of the DECADE award! To add to that title is his fellow employee **Goran Radulovic** – who also won the **Employee of the DECADE** award in June. Both Security Guards were rewarded with two complimentary tickets to watch their favourite team Chelsea play Genk in the Champions League on 1st November 2011 at Stamford Bridge. Michael looks excited (right) waving his flag but unfortunately the final score was a disappointing 1-1!

Ooo Are Ya!



THE GREEN SCENE



Zoe Stafford and Joanna Bobowska attended the Paper Rounds Award Ceremony at London Zoo to receive an 'Award of Excellence' certificate. A donation was also made on behalf of PCS to 'Friends of the Earth' – one of the world's 'largest grassroots environmental networks' who campaign on today's most urgent environmental and social issues.

From left: Joanna Bobowska, Zoe Stafford with Magda Cieslak, Senior Account Manager at Paper Round.

Kayleigh's Green Tip for this Edition: PLANTS! There are lots of plants that can survive in low, natural light or even no sunlight at all... Some great ones to suit the typical office environment include Aspidistra, Chamaedorea Erumpens, Draceana Deremensis, Trichillia Emetica, Snake Plant and the Parlor Palm (don't try to pronounce these – just copy and paste straight you're your search engine!). There are *loads* of benefits from having a plant on your desk – they emit oxygen, clean the air, reduce stress and minor ailments, and can even help improve concentration and increase productivity... If you don't have one already – get yourself a desk plant! Also a caring way to give back to Mother Nature.



Environmentally friendly Cleaning Products available upon request... If your company is a regular user of PCS consumables – did you know that we also supply a whole range of the environmentally preferable cleaning product ECOVER which include eco-friendly washing up, household and laundry detergents? Contact PCS

Did you know? Since 2004 PCS have been supplying their on-the-go employees with the wonderful eco-friendly Toyota Prius Hybrid vehicle. The Hybrid is one of the most popular fuel efficient gasoline vehicles on the planet, being able to drive up to 31mph for up to 1.2 miles using electric power only! PCS also use LPG for their company vans. LPG produces 33% less CO2 emissions than petrol, 45% less CO2 than diesel, 82% less Nitrogen Oxide pollutants than petrol and 99% better than Diesel!



Contact us

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'Clean' Jokes!

